Town of Zebulon	
FY 2022-2023	
Adopted Fee Schedule	
epartment & Fee Description	Adopted Fe
administration	·
Election Filing Fee	
Commissioner	\$25.00
Mayor	\$50.00
Garbage Pickup	
Residential Garbage Rate (billing is included with City of Raleigh utility bill)	\$24.75 - first trash can (Covers tipping fee increase by County
Additional Trashcans (each)	\$11.69
Recycling Service Only	\$4.18
The Town will only pick up bulk item/white goods from customers who receive Town garbage service.	
The Town will not pick up bulk items not accepted at the landfill, including construction debris, paint, certain chemical, etc.	
The Town will not pick up electronic devices	
Miscellaneous	
Returned Check Fee	\$25.0
Copies (up to 11"x17")	\$0.20 per pag
Copies (larger than 11"x17")	\$3.00 per pag
Budget	Actual Cos
CAFR	Actual Cos
Taxes	
Property tax rate	\$.575 /\$100 of assessed valuation
Vehicle Decal Fee	\$30.0
Cemetery Plots	\$850.00 per plot plus recording fee
Stormwater Fee	
Residential	Removed Fee (Incorporated in prop. tax rate
Small Non-Residential (up to 10,000sf)	Removed Fee (Incorporated in prop. tax rate
Medium Non-Residential (10,000-45,000sf)	Removed Fee (Incorporated in prop. tax rate
Large Non-Residential (greater than 45,000sf)	Removed Fee (Incorporated in prop. tax rate
Stormwater Fee will be billed by the City of Raleigh.	
rivilege License	
Note: Previous privilege license fees published in Town of Zebulon Code of Ordinances.	
Schedule D (Fees regulated by the State NC for the sale of beer and wine)	
Beer on Premises	\$15.00
Beer off Premises	\$5.00
Wine on Premises	\$15.00
Wine off Premises	\$10.00
Wholesale Dealer-Beer Only	\$37.50
Wholesale Dealer-Wine Only	\$37.50
Wholesale-Beer and Wine Under Same License	\$62.50
Police Department	
	No Oberra
Copy of Police Report	No Charg
Fingerprinting Service	\$15.00
Civil Citation Administration Appeal Fee	\$25.00

epartment	
<u>Inspections</u>	
Fire Code Periodic Inspections (Initial)*	
0-999 Square Feet	\$
1,000-2,499 Square Feet	
2,500-4,999 Square Feet	9
5,000-9,999 Square Feet	\$
10,000-24,999 Square Feet	\$
25,000-49,999 Square Feet	\$2
50,000-199,999 Square Feet	\$2
200,000-299,999 Square Feet	\$
300,000-399,999 Square Feet	\$
Greater than 399,999 Square Feet	\$
Fire Code Periodic Reinspection's*	
Reinspection with all violations corrected	
First Reinspection with uncorrected violations	
Second Reinspection with uncorrected violations	
Third Reinspection with uncorrected violations  The Reinspection with uncorrected violations	
Fourth Reinspection and beyond, with uncorrected violations	
*Periodic Inspection fees are waived for non-profit organizations.	
Periodic inspection fees are waived for non-profit organizations.	
Violation Fees	
Imminent Hazard Violation	
Non-compliance Fee	\$50.00 per outstanding v
New Construction/Alterations	
Certificate of Occupancy Inspection - First hour and portion thereafter	\$50.0
Sprinkler System Review and Inspections	\$100.00 or \$0.014 per square foot (whichever is g
Fire Alarm System Review and Inspections	\$100.00 or \$0.014 per square foot (whichever is g
Fire Pump Review and Inspection	ψ. ( ο ο ο ο ο ο ο ο ο ο ο ο ο ο ο ο ο ο
Standpipe Review and Inspection	
Hood Fire Suppression System Review and Inspections	
NOTE: New Construction/Alteration fees include all applicable inspections (rough-in, testing, final). Any reinspections with uncorrected	
violations will be charged as indicated for Fire Code Periodic Reinspections (above)	
Permits Blasting Permit	
Specialized Permit  All Other Permits	
	¢50,00 per day permit is not a
Non-compliance Fee  Mayimum Tent Fee	\$50.00 per day permit is not o
Maximum Tent Fee  *Permit fees are waived for non-profit organizations.	\$500.00 pe
Vehicle, Equipment, and Labor Charges, per hour	
Hazardous material emergency charges and special event costs are charged according to the specific service needed. All costs associated	
material must be borne by the responsible party, consistent with the provisions of section 5003.3 of the N.C. Fire Code. Material and labor of	
however, for all services provided that are not specifically listed in this fee schedule, the Federal Emergency Management Agency's (FEMA)	schedule of equipment rates will be applied. Detailed item and cost descriptions of those
fees can be found at: http://www.fema.gov/schedule-equipment-rates	
Labor Costs Costs	
Firefighter/EMT Positions (Firefighter I, Senior Firefighter, Master Firefighter)	\$30.
Fire Officer/Supervisory Positions (Fire Lieutenant, Fire Captain)	\$40.0
Chief Officer/Incident Command (Fire Division Chief, Fire Chief)	\$50.0
Miscellaneous	
Copy of Fire Report	\$4.00 pe
	1 ψ4.00 β5

ng and Zoning	
and Use Application Permit Fees	
Voluntary Annexation Filing	
Zoning Map Amendment	
UDO Text Amendment	
Conditional Rezoning	
Planned Development Request	
Developers Agreement	
Variance	
Reasonable Accommodation	
Administrative Adjustment	
Appeals or Interpretations	
Special Use Permit	
Vested Rights Determination	
Future Land Use Map Adjustment	
dure Early Ose Map / Agastrient	
Permitting and Development Fees	
Zoning Compliance Permits	
Sign Permit (Permanent or Temporary)	
Flood Plain Development Permit	
Temporary Use Permit ABC License	
Wireless Communications Fee - New Tower Only (Includes SUP submittal fee)	
Construction Plan Review	
Site Plan Review	
Site Plan Review (Subsequent Submittals)	
Traffic Impact Analysis (TIA) Review Fee	*Amt to be paid directly to the Town's Consulting Engineer at time of review.
Engineering Review Fees	\$130
Transportation Impact Fee	\$1,177.00/peak hour *Total Fee Varies based on land use type) or per an approved traffic an part of a Conditional Rezoning or Planned Development
Recreation Impact Fee	
Plat Already Recorded for Development - Fee Collected at time of Building Permit	
Single Family	\$3,00
Multi - Family	\$2,50
Plat Not Recorded for Development - Fee Collected at time of Recordation	\$2,50
· · · · · · · · · · · · · · · · · · ·	
Single Family	\$3,00
Multi - Family	\$2,50
Recreation & Open Space - Fee-in-Lieu	
Single-Family	\$2,50
Multi-Family	\$2,50
Note: Residential fee-in-lieu is due upon plat approval.	
tota. Itaaliaaniilai loo iii iioa lo aao apon piat appioval.	
Weaver's Pond Subdivision	\$192 QF
Weaver's Pond Subdivision Easement Recovery Fee	
Weaver's Pond Subdivision Easement Recovery Fee Greenway Impact Fee	
Weaver's Pond Subdivision Easement Recovery Fee Greenway Impact Fee	
Neaver's Pond Subdivision  Easement Recovery Fee  Greenway Impact Fee  Note: Easement recovery fee is due upon submission of application for plat approval.	
Weaver's Pond Subdivision  Easement Recovery Fee  Greenway Impact Fee  Note: Easement recovery fee is due upon submission of application for plat approval.  Final Plat Fees	
Weaver's Pond Subdivision  Easement Recovery Fee  Greenway Impact Fee  Note: Easement recovery fee is due upon submission of application for plat approval.  Final Plat Fees  Preliminary Plat	See Recreation In
Weaver's Pond Subdivision Easement Recovery Fee Greenway Impact Fee Note: Easement recovery fee is due upon submission of application for plat approval.  Final Plat Fees Preliminary Plat Major Subdivision	See Recreation In
Weaver's Pond Subdivision  Easement Recovery Fee  Greenway Impact Fee  Note: Easement recovery fee is due upon submission of application for plat approval.  Final Plat Fees  Preliminary Plat  Major Subdivision  Minor Subdivision	See Recreation In
Weaver's Pond Subdivision  Easement Recovery Fee  Greenway Impact Fee  Note: Easement recovery fee is due upon submission of application for plat approval.  Final Plat Fees  Preliminary Plat  Major Subdivision  Minor Subdivision  Recombination Plat	See Recreation Im
Weaver's Pond Subdivision Easement Recovery Fee Greenway Impact Fee Note: Easement recovery fee is due upon submission of application for plat approval.  Final Plat Fees Preliminary Plat Major Subdivision Minor Subdivision Recombination Plat Boundary Survey	\$192.96 See Recreation Im  \$300 + \$10.0
Weaver's Pond Subdivision  Easement Recovery Fee  Greenway Impact Fee  Note: Easement recovery fee is due upon submission of application for plat approval.  Final Plat Fees  Preliminary Plat  Major Subdivision  Minor Subdivision  Recombination Plat	See Recreation In

Inspection Fees (Fees due upon application for buil	uing permit)	
<del>Setback*</del>		<del>\$0.0</del>
Certificate of Occupancy*		
Residential - Single Family		\$70.0
Inspection (Setback and CO)		\$70.0
Re-Inspection		\$70.0
Residential - Minor Additions/Alterations		\$70.00
Flat fee (includes Setback, Certificate of Occupar	ncy and Plan Review)	
Other - New Construction or Major Alteration		
Inspection		\$150.0
Re-Inspection		\$60.0
Other - Additions or Alterations which do not affect the	he number of parking spaces or require landscape improvements	
Inspection		\$70.0
Re-Inspection		\$30.00
•		
Stormwater Mapping Fee	Collected at Phase Closeout	\$1.65 per linear foot
Streets/Curb and Gutter Construction Inspection	Collected at Phase Closeout	\$2.75 per linear foc
Sidewalks Construction Inspection	Collected at Phase Closeout	\$1.10 per linear foo
Storm Drainage Construction Inspection	Collected at Phase Closeout	\$1.10 per linear foo
Greenway Construction Inspection	Collected at Phase Closeout	\$1.65 per linear for
•	charges may be applied resulting from clean-up performed by the Town (see also	·
Illegal Sign Fee		\$5.00 per sign violation
Lien of Property Penalty		\$30.00
Printed Maps/Services		
GIS Staff Service		\$60.00/hour, minimum 1 hou
Maps		ψου.σοποαί, miniman i noc
Small (up to 11" x 17")		\$5.00
		\$1.00 per square for
Large (over 11" x 17")		\$1.00 per square 100
Building Permit Fees (Fees include both Wake Cour	aty & Zebulan partian, thereof)	
Land Use (Zebulon only)	try a Zesaion portion, increory	\$35.0
Administrative Change (Zebulon only)		\$30.0
Administrative Fee (Zebulon and Wake County)		\$90.0
,		φ90.0
	submitted site plan, inspector field consultation, permit amendment,	
addendums, and construction plans requiring two	o or more reviews.	200
Reinspection Fee (Zebulon only)		\$30.0
Reinspection Fee (Zebulon and Wake County)		\$90.0
	necessary to approve a required inspection. Must be paid prior to scheduling a	
Work Without Permit (Construction work discovered to		Double Fee
	le the published amount by Wake County and/or the Town of Zebulon)	
Replacement Inspection Card		\$30.0
Add Contractor Fee - Per Addition of Each Trade (Ze	ebulon and Wake County)	\$90.0
Change Contractor Fee - Per change of Each Trade	(Zebulon and Wake County)	\$90.00

Up to 1,200 sq.ft.		\$600
Over 1,200 sq.ft.		\$600.00 + \$.25 per SF over 1,200 sq
·	r of the exterior walls with no deduction for garage, corridors, stairs, closets,	, , , , , , , , , , , , , , , , , , , ,
	uilding served by electrical, mechanical, or plumbing systems and suitable	
for occupant's use. Add \$80 for temporary service		
Residential Addition		
Up to 400 sq.ft.		\$375
Over 400 sq.ft.		\$375.00 + \$.25 per SF over 400 so
Multi-Family Dwelling (ex: apartments)		<del></del>
For the first unit of each building		\$575
For each additional unit of each building		\$360
Manufactured Homes		
Residential Modular Units and Dwellings Moved On (close	ed construction)	\$345
The cost of land use and trade inspection fees plus f		\$1
Residential Accessory Structures (deck, garage, open por		\$(
The cost of land use and trade inspection fees plus f		·
•	for swimming or recreational bathing with a water depth >24 inches)	\$22
The cost of land use plus flat fee		+\$9
Heated		· ·
Residential Demolition Permits (without replacement under	er new permit)	
Permit and one final inspection		\$100
Temporary Service Poles		\$90
Trade Inspections		
Building		\$9
Electrical		\$9
Mechanical		\$9
Plumbing		\$9
Non-Residential (new work, additions/alterations and den	Based on project cost per trade Range	
	\$0 - \$700	\$9
	\$701 - \$1,500	
	\$1,501 - \$2,500	
	\$2,501 - \$25,000	
	\$25,001 - \$50,000	
	\$50,001 - \$100,000	
	\$100,001 - \$200,000	
	\$200,001 - \$350,000	
	\$350,001 - \$500,000	
	\$500,000 - \$750,000	
	\$750,001 - \$1,000,000	
	Over \$1,000,000 0.2%	
	0.270	40,200.00 plac and 0.2% (managery by 1.002) for each added minion donals of portion the
Note: Other permit or development fees may be charged direct	ly by Wake County, when applicable.	
See Town of Zebulon or Wake County ordinances for more info		

and Recreation	
Outdoor Facility Rental	
Picnic Shelters Half Day residents (10 AM-1 PM or 2 PM-5 PM)	\$30.00 per 3 half
Picnic Shelters Half Day -non-residents	\$60.00 per 3 half
Picnic Shelter Full Day Resident (10 AM-5 PM)	\$60 per ful
Picnic Shelters Full Day -non-residents	\$120 per ful
Zebulon Elementary School Softball/Baseball Field Hourly Rate	\$30 per hour (\$45 per hour non-resid
Zebulon Elementary School Softball/Baseball Field Half Day (4 hours)	\$90 half day (\$125 half day non-resi
Zebulon Elementary School Softball/baseball Field Whole Day (8 hours)	\$150 whole day (\$200 whole day non-resi
Zebulon Community Park - Griswold Field Hourly Rate	\$30 per hour (\$45 per hour non-resi
Zebulon Community Park - Griswold Field Half Day (4 hours)	\$90 half day (\$125 half day non-resi
Zebulon Community Park - Griswold Field Whole Day (8 hours)	\$150 whole day (\$200 whole day non-res
Zebulon Community Park - Multi Purpose Field Hourly Rate	\$50 per hour (\$65 non-res
Zebulon Community Park - Multi Purpose Field Half Day (4 hours)	\$150 half day (\$195 half day non-res
Zebulon Community Park - Multi Purpose Field Whole Day (8 hours)	\$350 whole day (\$455 whole day non-res
Wakelon Elementary School Upper/Lower Field Hourly Rate	\$50 whole day (\$455 whole day holi-les
Wakelon Elementary School Upper/Lower Field Half Day (4 hours)	\$150 half day (\$195 half day non-res
Wakelon Elementary School Upper/Lower Field Whole Day (8 hours)	\$350 whole day (\$455 whole day non-res
GSK Field Hourly Rate	\$50 whole day (\$455 whole day non-res
·	
GSK Field Minds Day (4 hours)	\$150 half day (\$195 half day non-res
GSK Field Whole Day (8 hours)	\$350 whole day (\$455 whole day non-res
Disc Golf Course Hourly Rate	\$50 per hour (\$65 non-res
Disc Golf Course Half Day (4 hours)	\$150 half day (\$195 half day non-res
Disc Golf Course Whole Day (8 hours)	\$350 whole day (\$455 whole day non-res
* Exclusive use of the Disc Golf Course is not guaranteed with rentals.	
Lights (Community Park & Zebulon Elementary School Ball Fields)	\$35.00 per hour (\$50.00 per hour non-res
Field Preparation	see below by
Baseball/Softball	\$60.00 per field pe
Soccer	\$100.00 per field pe
Football	\$200.00 per field pe
Tennis Courts (Whitley Park)	\$25.00 per hour (\$40.00 per hour non-res
Basketball Courts (Community Park)	\$25.00 per hour (\$40.00 per hour non-res
Non-Profit Groups	Fees determined on a case-by-case basis per the Cost Recovery
Community Center Rental	
Classroom A or B	\$15.00 per hour (\$25.00 per hour non-res
Classroom C	\$25.00 per hour (\$40.00 per hour non-res
Activity Room A or B	\$25.00 per hour (\$40.00 per hour non-res
Youth Birthday, ages 12 and under (Activity Room + Gym for 2 hours)	\$120.00 (\$150.00 non -resid
Warming Kitchen	\$25.00 per hour (\$40.00 per hour non-res
Gym-Basketball Setup	\$60.00 per hour (\$90.00 per hour non-res
Gym-Volleyball Setup	\$60.00 per hour (\$90.00 per hour non-res
Gym-Assembly Setup	\$75.00 per hour (\$125.00 per hour non-res
Gym-Banquet Setup (includes Warming Kitchen use)	\$100.00 per hour (\$150.00 per hour non-res
Gym-Including Alcohol Use (includes Warming Kitchen use)	\$150.00 per hour (\$225.00 per hour non-res
A/V Equipment Use	\$25.00 per event (\$40.00 per event non-res
After Hours Rates	See below Additional Department Renta
Non-Profit Groups	Fees determined on a case-by-case
Please note that all rentals are for a maximum time of 4 hours.	rees determined on a case-by-case
Assembly or Banquet Setup Charge	\$60.00 per
Facility Cleaning	\$60.00 per
·	\$125.00 per
1-150 persons	

Additional Rental Fees	
fter hours standard staffing rate	\$25.00 per hour per state
fter hours supervisor staffing rate	\$45.00 per hour per staf
oplication fee for reoccuring/banquet/tournament rentals	\$25.00 per application
dmission/gate fee	\$25.00 per da
ent Fees	
Booth/concession registration will be determined on a per event basis.	
ponsorship Fees	
Baseball/Softball/Soccer Team Sponsor	\$300.00
League Sponsor (per age group, per season)	\$1,000.0
Basketball per team, per season	\$150.0
hletic Field Sponsor (per season)	\$500.00
hletic Field Sponsor (per year)	\$1,500.00
asketball Court (Community Center) Court Sponsor (per season)	\$500.00
sc Golf Hole Sponsor (per year)	\$500.00
isc Golf Course Sponsor (3 years)	\$10,000.00
vent & Program Sponsor Packages will be determined on a per program/event basis.	
outh Athletic Program Fees	
Basketball (ages 4 and up)	\$45.00
Baseball	
Ages 4-6	\$35.00
Ages 7 and older	\$45.00
Girls Softball (ages 7 & up)	\$45.00
Soccer	\$45.00
outh Athletic Program Non-Resident Fees	\$20.00 in addition to the regular program fee

Youth/Adult Combined Athletic Program Fees	
Karate	
Two days per week	\$40.00 per monthly session / \$50.00 per month non-resi
One day per week	\$20 per month/ \$25 per month non-resi
Spring Adult Softball Leagues (per team)	\$5
Adult Basketball Leagues (per team)	\$5
Please note that all other youth and adult athletic and recreational program fees will be based on instructor salary,	
supply costs, facility rental, and the cost recovery policy.	
Community Center User Fees	
Weight Room	\$10.00 per month (\$15.00 per month non-res
Youth Programs	
Preschool Program	\$100.00 per
Summer Camps (based on cost of instruction & supplies)	\$60-1
Camp & Program Nonresident Rates	
Program with 7 or more days or sessions	\$20 in addition to the regular program
Program with 2-6 days or sessions	\$10 in addition to the regular program
Program with 1 day or session	\$5 in addition to the regular program fees if more that
Senior Trips	Program fees will vary, but must recover 100% of
Non-Athletic & Camp Programs	Recreation program fees vary by program and goal. Fees will adhere to the Town's Recreation (Recovery Policy as attached behind this fee schedule.
Get Fit Pass	1.00010.jy i olioj do dilatorioù zoriina tilio 100 osiliodalo:
Trekking, Zumba, Pilates, Kettlebell and Yoga Classes (7 sessions or \$5 per class)	\$25.00 for resident/ \$30.00 for non-re
All Access Pass	Ψ20.00 for resident ψ00.00 for front re-
Includes monthly membership to exercise rooms & unlimited daytime exercise programs for the month	\$35.00 for resident/ \$45.00 for non-re
some exercise programs may be excluded from fitness passes due to demand and format	φουσο τοι τοσιαστιά φτουσο τοι ποι το
Artisan Market Fees	
Vendor Fees:	
Full Season	\$
Half Season	\$ \$
Once/month	$\Psi$
Single Day *	
Commercial Information Vendor/ Daily	
Late Fee	
* Single time Farm Fresh Market vendors may be subject to different rates on special event dates such as the Downtown	
Anticon Mandret Consusantin Face	
Artisan Market Sponsorship Fees:	04.5
Platinum	\$1,5
Gold	\$5
Silver	\$2
Bronze	\$12
Friend	
Living Tree Memorial	
Living Tree Memorial Tree and Brass Leaf	\$1
Optional Outdoor Plastic Tree Tag	\$

Water Capital Facilities Fee	
5/8 inch meter	<b>\$</b> 1
3/4 inch meter	\$2
1 inch meter	\$3
1 1/2 inch meter	\$6
2 inch meter	\$10
3 inch meter	\$21
4 inch meter	\$34
6 inch meter	\$68
8 inch meter	\$109
10 inch meter	\$288
12 inch and greater	\$363
Sewer Capital Facilities Fee	
5/8 inch meter	\$2
3/4 inch meter	\$3
1 inch meter	\$6
1 1/2 inch meter	\$12
2 inch meter	\$20
3 inch meter	\$40
4 inch meter	\$63
6 inch meter	\$126
8 inch meter	\$201
10 inch meter	\$529
12 inch and greater	\$668
by the City of Raleigh. See Town of Zebulon or City of Raleigh Code of Ordinances for more information.  Tap Fees	
3/4" Water Service	\$-
1" Water Service	\$
3/4" Split (New Application) Water Service	
3/4" Split (Existing Application) Water Service	\$
1" Split (New Application) Water Service	\$
1" Split (Existing Application) Water Service	\$
4" Sewer Service	\$
Sewer Only Disconnection Fee	\$
Sewer Only Reconnection Fee	\$
Meter/AMR Installation Fees	
5/8"	
1"	
1 1/2"	
2"	
1"	\$
5"	\$
6" with Fire Protection	\$
3"	\$
3" with Fire Protection	\$1
10" Protectus III	\$1
Not Ready Fee	
Inspection Fees/ Stub Fees	
Water Services	
Sewer Services	
Sewer Main Extension TV Inspection Fee	\$1.00 per lir
Sewer Main Extension TV Inspection Over 2,000 Linear Feet (per linear foot)  Sewer Main Extension TV Re-inspection Fee	\$500.00 + \$1.00/LF over 500 lin

General Labor	Equipment operator I and II, III or Crewleader	
Administrative Labor	Administrative Assistant/Construction Inspector	
Technical Labor	Ops. Manager,Adm/Contracts Manager, Senior Construction Inspector	
Management Support	Director/Asst. Director/Engineer	
Administrative Billings		
Specifications Manual Paper Copy		Actual cost of copying/
Specifications Manual Electronic Cop		Actual cost
* After hours/weekend services will be char	ged 150% of hourly rate.	
ment Rates		
Mud/Water Pump w/ hose		\$5.50 pc
Chain Saw		\$8.25 p
Jumping Jack/Plate Tamp		\$15.00 p
Weed Eater, Edger or Blower		\$11.00 p
Portable Wobble Light		\$27.50 p
Air Compressor -185 CFM		\$25.00 p
4x4 Backhoe w 4/1		\$93.00 p
Compact Payloader with attachment		\$90.00 p
Zero Tun Mower		\$38.00 p
2 KW Generator		\$40.00
8 KW Generator		\$77.00
20 KW Generator		\$125.00
30 KW Generator		\$148.00 p
60 KW Generator		\$192.00
120V Cart Receptacles		\$105.00 per da
HD Extension Cord for Carts		\$30.00 per da
3' Heavy Duty Cable Protectors		\$5.50 per da
8' Safety Barricades		\$33 per da
3' Safety Cones		\$35 per da \$1.25 per da
<del> </del>		·
Safety Signage and Stand	Other I	\$10.00 per da
NCDOT Approved Safety Signage and	Stand	\$11.00 per da
Light Tower		\$30.00 per hour/\$95 p
Ramjet 65-gpm		\$55.00 p
40-65 HP Tractor w/ attachment		\$66.00 p
Power Broom/Bush Hog/Walk Behind M	Mower	\$27.50 p
Track Loader w/ attachment		\$75.00 p
Mid-size Excavator		100.00 pe
Mini Excavator		\$72.50 p
Bucket Truck (42' working height)		\$85.00 p
Street Sweeper		\$175.00 p
Vacuum Trailer		\$93.00 p
Knuckle Boom Truck ( 20 CY)		\$125.00 p
Automated Leaf Truck ( 25 CY)		\$160.00 p
Material Cost		Actual Costs
Salt Brine (23-26% solution )		\$0.50 per
4 x 4 Utility Vehicle(6 passenger)		\$93.00
F-150/F-250 4x4		\$55.00 for first 3 hours/\$154.00 per day over 3
F-250 Utility Truck		\$72.00 for first 3 hours/\$181.00 per day over 3
F-350 Utility Truck/F-550 Utility 4x4		\$100.00 for first 3 hours/\$250.00 per day over 3
2 Ton Dump (10-12 CY)		\$125.00 for first 3 hours/\$295.00 per day over 3



# Town of Zebulon Recreation Cost Recovery Policy

Topic: Recreation Cost Recovery Policy

Prepared by: Sheila Long, Parks & Recreation Director

Recommended by Parks & Recreation Advisory Board: 1/19/2021

# Section 1. Purpose

The purpose of this policy is to provide general guidelines for establishing fees and charges for parks and recreation department operations and ensure efficiency and accountability for services, programs, events, and rentals (Program).

### Section 2. Definitions

### Cost Recovery

The method to recovering an expenditure which a business takes on.

# Cost Recovery Pyramid

The creation of a cost recovery philosophy and policy is a key component to maintaining financial control, equitably price offerings, and identifying core programs, facilities and services for an agency.

### **Direct Costs**

Those costs which are easily and clearly identifiable to the cost objective (program, service or facility).

#### **Indirect Costs**

Costs that benefit more than one cost objective and must be allocated proportionally.

### Section 3. Frequency of Policy

A review of this policy should be conducted and appropriately updated every three years. Fees and charges (Section 12) should be reviewed annually to determine if adjustments are required.

# Section 4. Public Access to Fee Information

The Recreation Cost Recovery Policy and the Fee Schedule will be available for public access through the Town Clerk's Office and the town website.

### Section 5. Types of Fees

### **Admission Fees**

Charges made to enter a facility, tournament, performance, or 1 time program occurrences. Examples include: Yoga, Zumba, etc.... In these cases a single flat rate is charged for each age group as necessary. This will allow the cash management process to be effective, efficient, and customer friendly. Fees should round to the nearest whole dollar including tax.

### Rental/Permit Fees

Fees for the privilege of exclusive use of facilities, amenities, or equipment. Fees should round to the nearest whole dollar including tax. Non-resident rates apply.

### **User Fees**

Fees charged for non-exclusive use of facilities, amenities, or programs. Fees should round to the nearest whole dollar. Non-resident rates apply.

# ZEBULON

# Town of Zebulon Recreation Cost Recovery Policy

### Sales Revenue

Revenues obtained from the operation of stores, concessions, etc... Fees should round to the nearest whole dollar including tax; however, due to the nature of concessions sold exceptions can be made.

# Section 6. Determining Cost Recovery Levels

In order to set cost recovery levels, the following considerations should be made:

- Nature of services
- Proportionate and reasonable costs related to the programs
- Sensitivity to the market for programs
- Federal, state, or county agency use
- User offers reciprocal fee waiver for the City
- Applicable to town and departmental goals
- Community versus individual benefits

### Section 7. Cost Recovery

The department sets revenue and expense goals annually during the budget process. In order to be efficient and sustainable, it is necessary to recover a percentage of cost for some programs offered by the department. Programs are evaluated based on the criteria outlined below.

### Cost Recovery Pyramid

Programs will fall into 1 of 5 levels based on their benefit to the community versus the individual. The recovery rate assigned to each level is an expectation under optimal conditions. The department recognizes that additional internal and external factors may adjust a program's cost recovery.

Programs not currently operating in the optimal level should work to move to a cost recovery percentage within the assigned level over time. Staff must be conscious of long standing programs that are of great benefit to the community and town residents as to not take drastic measures to fulfill expectations.

#### Level 5

Mostly Individual Benefit

#### Level 4

Considerable Individual Benefit

#### Level 3

Balanced Individual/ community benefit

### Level 2

Considerable Community Benefit

#### Level 1

Mostly Community Benefit

Pyramid Level	Level of Community Benefit	Types of Programs	Level of Direct Cost Recovery
Level 1	Mostly community benefit	<ul> <li>Support Services</li> <li>Inclusionary Services</li> <li>Community Wide         <ul> <li>Events</li> </ul> </li> <li>Open Park Usage</li> </ul>	0-10%
Level 2	Considerable community benefits	<ul> <li>Beginner classes, workshops, and clinics</li> <li>Recreation athletic league</li> <li>Volunteer programs</li> </ul>	11-40%



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Level 3	Balanced Individual/community benefit	<ul> <li>Intermediate classes, workshops and clinics</li> <li>Camps, Before and After School Care</li> <li>Rentals (Non-Profit)*</li> </ul>	40-69%
Level 4	Considerable Individual Benefit	<ul> <li>Competitive- Classes, workshops, and clinics</li> <li>Restricted Leagues and Tournaments</li> <li>Senior Programs &amp; Day Trips</li> </ul>	70-99 %
Level 5	Mostly Individual Benefit	<ul> <li>Chartered Trips</li> <li>Equipment Rentals</li> <li>Permitted Services</li> <li>Rentals (private)*</li> <li>Tenant Leases</li> <li>Merchandise</li> <li>Concessions/Vending</li> <li>Private</li> <li>lessons/programs</li> </ul>	100+%

<sup>\*</sup>Refer to Section 11.

#### Section 8. Nonresident Rates

To increase the benefit to residents, the nonresident rate shall not exceed \$20 higher than the resident rate for programs. Programs such as Weight Room and Get Fit Pass have lower non-resident rates as identified in the fee schedule. Nonresident rates for rentals are to be charged as identified in the fee schedule. By increasing nonresident participation, overall cost can decrease therefor allowing residents to pay lower rates and increase opportunities for programs to meet cost recovery expectations.

# Section 9. Setting Fees & Charges

Fees and Charges are set annually through the budget process and are approved by the Board of Commissioners. The nature of recreation programming evolves and adapts continuously based on community desires and trends. It would hinder progress of offering a variety and new programs to pre-identify costs for all programs during the budget. For that reason, staff will set non-athletic league and summer camp program fees in accordance with this policy and considersations noted below:

- Cost Recovery Level classification
- Determining the direct cost of the Program
  - Facility
  - o Supply, Equipment, Materials, etc...
  - o Instruction, Official, Staff, etc...
  - o Advertising
  - o Special Services: insurance, transportation, admission, etc..
  - o Printing, mailing, etc...
- Current market rate of a similar Program in close proximity. Conduct a comparison of 1-3 similar programs and adjust accordingly.
- Determine nonresident rate.

# ZEBULON NORTH CAROLINA

# Town of Zebulon Recreation Cost Recovery Policy

- Consider partnerships.
- Community sentiment & expectations
- Political & social will
- Equity in pay opportunity and ability to pay
- Family participation\*

\*Program fees may be set in a manner that gives a family rate versus individual rate to make the opportunity more affordable for families. Families with mutiple youth participants in need of financial assistance should refer to section 11.

# Section 10. New Program Start Up

Staff must follow trends and are encouraged to develop new programs that will benefit the community. New programs create opportunities to maintain higher levels of community satisfaction. Cost Recovery may be phased in due to developmental and start-up costs. These programs should be able to feasibly meet the appropriate level in a timely manner. Those not able to do so should be reevaluated before continuation.

#### Section 11. Fee Waivers & Scholarships

A fee waiver may be deemed acceptable and in the best interest of the town in certain circumstances. The following criteria sets a standard for consideration of fee waivers:

- Programs related to charitable, not-for-profit activities or services
- Programs directly related to the City's Operation
- Programs that support environmental activities
- Programs that are initiated or requested by the Board of Commissioners, Management, or Parks and Recreation Department Head to meet the town's strategic plan and other town identified goals.

Fee waivers must meet 1 or more of the above criteria for consideration of a fee waiver.

# **Scholarships**

Financial challenges should not prevent a participant from benefitting from department Programs. Scholarship opportunity information should be made readily available to customers/participants. Scholarships are managed by the Parks and Recreation Department. Requests for sponsorships should be made prior to the deadline for any program by completing the program sponsorship request form.

# Rentals (Non-Profit)

Reduced rental rates for 501c or school organizations are available.

- 501c/school organizations in partnership with the Town of Zebulon: Town resident rate less 50%
- 501c/school organization free event: Resident rate less 40%
- 501c/school organization ticketed event: Resident rate less 30%

Requests for reduced rental rates must be submitted in writing no later than 60 days before the event date. Please include:

- 1. Rental Application
- 2. Free or ticketed event?
- 3. 501c documentation
- 4. Detailed explanation of how the event will benefit Town of Zebulon Residents directly

# ZEBULON NORTH CAROLINA

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### Rentals (Private)

Reduced rates may be considered for extended term rentals. Such consideration is given to those organizations that are implementing recreational activities in line with the town and recreation department goals. Such consideration must be requested in writing and should reflect a minimum participation fee that is consistant with regional industry standards.

# Section 12. Fees & Charges

Fees and charges should be reviewed annually to determine if adjustments are required. These charges are to be submitted via the annual budget cycle and approved by the Board of Commissioners.

# Section 13. Employee Participation & Use

Town employees and their immediate family members in their household are eligible for the resident rate when registering for recreation programs and rentals of facilities. This eligibility is consistent with town values emphasizing family and encouraging participation in recreation and leisure activities.



# STAFF REPORT ZEBULON PARKS AND RECREATION REFUND POLICY

Topic: Refund Policy

Prepared by: Sheila Long, Parks & Recreation Director

# Section 1. Purpose

Zebulon Parks and Recreation Department offers a variety of programs, facility rentals, and services that may require fees to be paid by the user. There are circumstances in which a refund may be requested or authorized. This policy outlines how refunds may be applied.

# **Section 2. Cancelations by the Department**

A full refund of registration and participation fees and charges will be made for all programs, activities, and events cancelled or adjusted by the Zebulon Parks and Recreation Department. No refunds will be made for any activity that costs less than \$10.

# Section 3. Athletic, Camps, and Instructional Programs

For athletic leagues, camps, and other instructional programs, the following applies:

- 1. If a participant requests a refund, in writing, 10 calendar days or more in advance of the first day of athletic league practice or tryout, or 10 calendar days or more in advance of the first meeting of an instructional program, a full refund, minus a \$5 processing fee, will be issued.
- Refund requests will not be granted for withdrawals made less than the 10 calendar days prior to the first meeting of the program or first practice/tryout for an athletic league. Exceptions may be considered for verified medical/hardship cases. Medical/hardship cases are considered on a case-by-case basis and may require additional documentation.
- 3. Refunds of adult athletic programs that require "team" registration will be issued based on league policy and are not subject to numbers 1 and 2 of this section.
- 4. Refunds will not be granted to participants dismissed from a program due to misconduct.

# **Exceptions:**

A full refund of all fees paid, less a \$5 processing fee will be made if:

- 1. Prior to the athletic league first practice or tryout, or program meeting, a written excuse, from a licensed medical doctor, is provided indicating that the participant should not participate due to medical concerns or physical limitations.
- 2. Prior to the athletic league first practice or tryout, or program meeting, a written verification is provided that the participant has been included in either a Middle School, High School, or College program that prohibits participation in recreational programs.



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# Section 4. Trips/Travel Groups

For trips and group travel programs, the following applies:

- 1. A full refund is granted for trips cancelled or adjusted by the Zebulon Parks and Recreation Department.
- 2. If a full refund is requested, in writing, prior to the registration deadline, a full refund minus a \$5 processing fee, will be made.
- 3. If a refund is requested, in writing, after the registration deadline, and 48 hours prior to trip departure, a 75% refund will be issued if the participant can be replaced from the waiting list.
- 4. If 48 hours prior to the trip departure, a written excuse from a licensed medical doctor is provided, indicating that the participant should not participate due to medical concerns or physical limitations, a partial refund will be issued after deducting expenses incurred by the Town of Zebulon such a prepaid admission fees, tickets, deposits, and a \$5 processing fee.
- 5. Refunds will not be granted for requests made less than 48 hours prior to the trip departure, nor after the trip begins or is completed.
- 6. For third-party contracted overnight trips, refund policies may vary based on the terms of the contracted agency.

### Section 5. Rental

For rentals, the following applies:

- 1. The Town of Zebulon reserves the right to make cancellations to any reservation at any time due to staffing availability, weather and other unforeseen circumstances. Cancellation notices will be issued as far in advance as possible. All rental fees and deposits will be returned in full if the cancellation is initiated by the Town of Zebulon.
- 2. The Town of Zebulon will not be liable for any other costs incurred by Licensee due to cancellations made by the Town of Zebulon. When a rental is canceled by Zebulon Parks and Recreation, fees are 100% refundable.
- 3. Cancellations initiated by Licensee more than 30 days prior to the reservation date, in writing, shall be granted a refund of paid rental fees.
- 4. Cancellations initiated by Licensee within 30 days of the scheduled event, in writing, shall be granted a refund of 50% of the total rental fee.
- 5. All rental refunds will be charged a \$5 processing fee. Ongoing rentals and tournaments will be charged a \$25 processing fee.
- 6. Cancellations initiated by Licensee less than 48 hours prior to a reservation, in writing, shall be granted a refund of only any security deposit paid.
- 7. Athletic Fields and Picnic Shelter Rentals: Outdoor facility usage canceled by Zebulon Parks and Recreation due to inclement weather may be rescheduled, pending space availability. If the participate does not wish to reschedule the rental, the participate can submit a written refund request within 3 business days after the initial rental date.



# STAFF REPORT ZEBULON PARKS AND RECREATION REFUND POLICY

# Section 5. Requesting a Refund

All refund requests must be made in writing to the Recreation Assistant and approved by the Parks and Recreation Director.

# **Section 6. Applying Refunds**

Original payments made by credit or debit cards will receive a refund applied to the same card. There may be circumstances where card payments will be refunded by check.

Original payments made by cash or a check will receive a check issued from the Town and mailed to applicants mailing address on file. The original check must have cleared before a refund will be issued.

The customer may also request a household credit placed on their registration software account.

Refunds will be processed within 2 weeks of the request and will be made to the person who made the original payment.

Credit card processing fees are charged by the registration and payment software and are not refundable.

# Section 7. Exceptions

There may be extenuating circumstances in which the Parks and Recreation Director may authorize a refund outside of the terms outlined in this policy. Such situations should be rare and should be consistent with the Town's values and other adopted policies.